

August 1, 2018

To Whom It May Concern:

It is with great honor and respect to write a letter for Jessica (Heger) Thomas as she continues her career in law enforcement. I have known Jessica for almost five years and had the opportunity to work closely with Jessica as a school administrator in the Hopkins Public Schools, where Jessica was the School Resource Officer (SRO).

Her assignment and how she approaches her work alone demonstrates Jessica's vision for serving and providing safety to schools and community. Hopkins Police Department with their strong focus on the community assigned Jessica to build relationships with school communities. Her vision for building relationships with students, parents, and staff demonstrates that Jessica is thorough and comprehensive in her leadership. She knows what strong policing and community safety looks like. Jessica worked closely with school administrators and provided key leadership on crisis management, investigations, and building relationships with a diverse community. Jessica is thoughtful, caring, and empathetic in all of her interactions. She is also amazing with children. Jessica taught that a police uniform means there is a caring member of the community present in one's life to help!

I remain amazed at Jessica's responsiveness to questions, problems, and emergencies. What I thought were small and not urgent issues, were always important to Jessica. She would respond and always brought solutions to the inquiries school leaders posed. Jessica also provided follow up to cases, issues, and the "goings-on" in the community. What was so very impressive was Jessica did this through face-to-face communication. She highly values connections to people. This quality, I believe, makes Jessica an excellent role-model for law enforcement. Jessica values being responsive, making connections, and problem solving *with* the community she serves. With her commitment to service and her caring style, Jessica will be an amazing law enforcement leader for the community she serves.

I highly recommend Jessica to any law enforcement leadership position she is pursuing. She has a strong sense of community, values individual relationships, displays expertise in legal knowledge, and translates her skills, knowledge and abilities into practice and service.

Respectfully Submitted,

John Schultz

School Administrator